



## Auto Technician

I worked in a car service workshop as an automotive technician. I do not have any formal college education but I operate the diagnostic equipment to analyze fault of customer vehicles and perform maintenance and repair. I want to know if my hands are suitable for this kind of job.

Dave age 34 right-handed

Dear Dave

You make a good auto technician because you are a good detective. In your hands, it showed that you have great analytical ability. You are able to troubleshoot on cars and find the fault fast at work.

You are also very hands-on and technically inclined. You love to fix up things. You know your way around a toolbox and your willingness to engage in ongoing learning helps you manipulate the most advanced diagnostic systems and tools to make the necessary repairs.

You also have an eye for detail and a logical approach to solving problems. You will have no problems planning repair procedures using chart manuals and maintaining tools and parts in the garage.

However, this career path is not a good fit for you if your work setting is always cramped, noisy and dirty. It is also not suitable for you if you

work long irregular hours like working after office hours or during weekends. Your hands prefer a more comfortable working condition.

If you are planning for a change of occupation, I would recommend you to consider the leisure and hospitality field. This will satisfy your outdoor and adventurous nature and fulfill your need to roam far and wide.

If you wish to keep your profession, then you would like to have a more balanced work-life approach by checking into weekend holidays or travelling packages as this would help you to get some of your energy out in the wide open space, fresh air and sunlight.

You also need to look into fine tuning your social contact skills.

Because you are in the service industry, you are bound to meet people from all kinds of backgrounds. Some of them are nice and friendly while some may be rude and unpleasant.

When you work under pressure, you need to watch your temper and control your emotion. Stay calm and practice patience when you encounter difficult clients. Avoid responding by getting into conflict with customers. Offer facts and possible options for best solutions. Cultivating good customer service skills helps you to increase your professionalism and keep the business ongoing.

Jackie